



PASSE – Provider-Led Arkansas Shared Savings Entity

- The Provider-led Arkansas Shared Savings Entity (PASSE) is the model of organized care created by Act 775 of 2017 to serve individuals with significant behavioral health needs or intellectual or developmental disabilities
- Arkansas Medicaid providers enter into partnerships with each other and with experienced organizations who perform administrative managed care functions such as claims processing, member enrollment, and appeals
- Arkansas Medicaid providers retain majority ownership of at least 51% of each PASSE
- Each PASSE is regulated by the Arkansas Insurance Department (AID) as a risk-based provider organization and is accountable to DHS under the federal rules that provide protections for Medicaid beneficiaries
- Three PASSEs are currently in operation:
 - Arkansas Total Care
 - Empower Healthcare Solutions
 - Summit Community Care
 - A fourth entity, CareSource, has recently been approved by AID as a risk-based provider organization
- Each PASSE receives monthly capitated payments from Arkansas Medicaid to provide care coordination and all covered services for every beneficiary assigned to the PASSE
- The services include all healthcare services ordinarily covered by Medicaid, as well as PASSE-specific home and community-based services like supportive living, crisis intervention, and day treatment.
- As of June 28, 49,930 Medicaid beneficiaries are assigned to a PASSE
- Any beneficiary who has an issue or complaint related to a PASSE may contact the DHS PASSE Ombudsman Office:
 - **Call:** 1.844.843.7351
Individuals who have a hearing or speech impairment can contact the office by calling toll free, 1.888.987.1200 option 2.
 - **Email:** PASSEOmbudsmanOffice@dhs.arkansas.gov
 - **Mail:** Division of Medical Services
Office of Ombudsman
P.O. Box 1437 Slot S-418
Little Rock, AR 72203-1437



**DHS Responses to PASSE Questions from
Senate and House Public Health, Welfare and Labor Committees**

June 30, 2021

How many Medicaid dollars are paid to each PASSE? Monthly, Quarterly, Yearly.

Please see attached.

Is the claim denial rate higher using the PASSEs or lower than when DHS made those payments?

DHS will be able to provide a claim denial rate for each of the PASSEs and report on those rates in the future. It is not accurate to compare the PASSE denial rates for services to Fee-for-Service prior to March 2019 when the PASSEs assumed full risk. Prior to PASSE, DMS used a “proxy population” to estimate the size of the population and the cost of services. Over time, the actual members enrolled in the PASSEs differ from the proxy population estimate. There are now more people enrolled in the PASSEs than assumed in the proxy population and there are differences in the case mix between ages, tier levels, etc. There are additional services through the PASSE program than in FFS. Enrollment has also been impacted by the Public Health Emergency. The variables involved to match a person’s experience today to what might have been 2-3 years ago make comparisons unreliable.

How many Medicaid dollars is the State saving by using the PASSEs as opposed to when DHS was making those payments?

Referencing from the Medicaid Transformation Savings Scorecard and Quarterly Report for 2nd Quarter of FY2021, cumulative Provider-Led (PASSE) savings is \$81 million since March 2019.

Monthly, Quarterly, and Yearly Spend by PASSE in Medicaid Dollars

| Sum of Total Year | Quarter | Month | Provider Name | | | Grand Total | | |
|----------------------|-------------------|-----------------|--------------------------|------------------------------|--------------------------|----------------------------|--------------------------|--------------------------|
| | | | Arkansas Total Care | Empower Healthcare Solutions | Summit | | | |
| 2019 | Q1 | 3 | \$ 22,589,912.08 | \$ 37,155,794.56 | \$ 42,080,257.05 | \$ 101,825,963.69 | | |
| | | Q1 Total | | | \$ 22,589,912.08 | \$ 37,155,794.56 | \$ 42,080,257.05 | \$ 101,825,963.69 |
| | | Q2 | 4 | \$ 23,463,148.08 | \$ 37,965,580.56 | \$ 42,650,576.05 | \$ 104,079,304.69 | |
| | 5 | | \$ 24,223,290.08 | \$ 38,192,256.56 | \$ 43,052,095.05 | \$ 105,467,641.69 | | |
| | 6 | | \$ 24,314,546.08 | \$ 36,623,686.56 | \$ 42,271,371.05 | \$ 103,209,603.69 | | |
| | Q2 Total | | | \$ 72,000,984.24 | \$ 112,781,523.67 | \$ 127,974,042.16 | \$ 312,756,550.07 | |
| | Q3 | 7 | \$ 24,859,819.08 | \$ 36,888,611.56 | \$ 42,533,857.05 | \$ 104,282,287.69 | | |
| | | 8 | \$ 25,241,849.08 | \$ 36,948,965.56 | \$ 42,574,998.05 | \$ 104,765,812.69 | | |
| | | 9 | \$ 23,558,557.08 | \$ 34,726,750.56 | \$ 40,771,549.05 | \$ 99,056,856.69 | | |
| | Q3 Total | | | \$ 73,660,225.24 | \$ 108,564,327.67 | \$ 125,880,404.16 | \$ 308,104,957.07 | |
| | Q4 | 10 | \$ 21,105,272.08 | \$ 31,110,239.56 | \$ 31,910,410.05 | \$ 84,125,921.69 | | |
| | | 11 | \$ 21,845,828.08 | \$ 31,810,951.56 | \$ 32,480,005.05 | \$ 86,136,784.69 | | |
| | | 12 | \$ 22,780,511.08 | \$ 31,915,432.56 | \$ 32,383,313.05 | \$ 87,079,256.69 | | |
| | Q4 Total | | | \$ 65,731,611.24 | \$ 94,836,623.67 | \$ 96,773,728.16 | \$ 257,341,963.07 | |
| | 2019 Total | | | \$ 233,982,732.80 | \$ 353,338,269.56 | \$ 392,708,431.53 | \$ 980,029,433.89 | |
| | 2020 | Q1 | 1 | \$ 24,579,031.75 | \$ 36,628,059.42 | \$ 39,383,376.00 | \$ 100,590,467.17 | |
| 2 | | | \$ 24,664,621.75 | \$ 36,938,401.42 | \$ 39,692,006.00 | \$ 101,295,029.17 | | |
| 3 | | | \$ 24,637,136.75 | \$ 37,090,891.42 | \$ 39,896,801.00 | \$ 101,624,829.17 | | |
| Q1 Total | | | \$ 73,880,790.25 | \$ 110,657,352.25 | \$ 118,972,183.00 | \$ 303,510,325.50 | | |
| Q2 | | 4 | \$ 25,116,274.75 | \$ 37,613,085.42 | \$ 40,386,433.00 | \$ 103,115,793.17 | | |
| | | 5 | \$ 25,849,593.75 | \$ 38,312,744.42 | \$ 40,925,211.00 | \$ 105,087,549.17 | | |
| | | 6 | \$ 26,383,311.75 | \$ 38,856,722.42 | \$ 41,323,721.00 | \$ 106,563,755.17 | | |
| Q2 Total | | | \$ 77,349,180.25 | \$ 114,782,552.25 | \$ 122,635,365.00 | \$ 314,767,097.50 | | |
| Q3 | | 7 | \$ 26,795,860.75 | \$ 39,336,965.42 | \$ 41,763,436.00 | \$ 107,896,262.17 | | |
| | | 8 | \$ 27,297,581.75 | \$ 39,842,650.42 | \$ 42,138,926.00 | \$ 109,279,158.17 | | |
| | | 9 | \$ 27,810,206.75 | \$ 40,383,442.42 | \$ 42,630,107.00 | \$ 110,823,756.17 | | |
| Q3 Total | | | \$ 81,903,649.25 | \$ 119,563,058.25 | \$ 126,532,469.00 | \$ 327,999,176.50 | | |
| Q4 | | 10 | \$ 28,250,701.75 | \$ 40,837,042.42 | \$ 43,010,990.00 | \$ 112,098,734.17 | | |
| | | 11 | \$ 28,740,118.75 | \$ 41,376,766.42 | \$ 43,455,848.00 | \$ 113,572,733.17 | | |
| | | 12 | \$ 29,136,554.75 | \$ 41,812,851.42 | \$ 43,744,435.00 | \$ 114,693,841.17 | | |
| Q4 Total | | | \$ 86,127,375.25 | \$ 124,026,660.25 | \$ 130,211,273.00 | \$ 340,365,308.50 | | |
| 2020 Total | | | \$ 319,260,995.00 | \$ 469,029,623.00 | \$ 498,351,290.00 | \$ 1,286,641,908.00 | | |

Monthly, Quarterly, and Yearly Spend by PASSE in Medicaid Dollars

| Sum of Total Year | Quarter | Month | Provider Name | | Empower Healthcare Solutions | Summit | Grand Total | | | | |
|----------------------|-----------------|-----------------|---------------------|-----------------------|------------------------------|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|
| | | | Arkansas Total Care | | | | | | | | |
| 2021 | Q1 | 1 | \$ | 28,414,673.00 | \$ | 36,993,575.00 | \$ | 40,414,040.00 | \$ | 105,822,288.00 | |
| | | 2 | \$ | 28,633,276.00 | \$ | 37,166,136.00 | \$ | 40,687,067.00 | \$ | 106,486,479.00 | |
| | | 3 | \$ | 29,008,035.00 | \$ | 37,595,784.00 | \$ | 41,103,807.00 | \$ | 107,707,626.00 | |
| | | Q1 Total | | \$ | 86,055,984.00 | \$ | 111,755,495.00 | \$ | 122,204,914.00 | \$ | 320,016,393.00 |
| | Q2 | 4 | \$ | 29,416,278.00 | \$ | 38,042,883.00 | \$ | 41,545,531.00 | \$ | 109,004,692.00 | |
| | | 5 | \$ | 29,739,702.00 | \$ | 38,442,066.00 | \$ | 41,882,662.00 | \$ | 110,064,430.00 | |
| 6 | | \$ | 29,985,155.00 | \$ | 38,648,830.00 | \$ | 42,097,226.00 | \$ | 110,731,211.00 | | |
| | Q2 Total | | \$ | 89,141,135.00 | \$ | 115,133,779.00 | \$ | 125,525,419.00 | \$ | 329,800,333.00 | |
| 2021 Total | | | \$ | 175,197,119.00 | \$ | 226,889,274.00 | \$ | 247,730,333.00 | \$ | 649,816,726.00 | |